

Ski Wentworth 2020-21 Season – What to expect

Updated: Jan. 3, 2021

In these very uncertain times, rest assured we are busy preparing for the upcoming season! It's going to look different than other years, but one thing will be the same – our commitment to providing the best possible skiing/riding and memorable experiences for you and your family. Our Wentworth community has been through a year like no other. We're looking forward to welcoming everyone back to our special place.

Here is what to expect for the 2020-21 season. Of course, this is still evolving as conditions and public health guidelines update and change.

If you don't feel well – please stay home!

Maintain healthy habits everyday – wash your hands frequently, cover your mouth with a Kleenex to cough or sneeze, stay 6 feet apart whenever possible and follow social distancing guidelines, wear a non-medical mask or face covering and stay home if you feel unwell.

Before arriving at Ski Wentworth, if you answer 'yes' to any of the following questions, please stay home and consult the Covid self assessment tool on the Nova Scotia government website

- Are you sick or symptomatic?
- Have you traveled outside Atlantic Canada within the last 14 days?
- Are you a close contact of a confirmed case of COVID-19?
- Are you waiting for results of a COVID-19 test?

Enhanced Sanitizing & Disinfecting:

We have enhanced our sanitizing and disinfecting protocols. We have two electro-static cleaners to provide extra assurance.

Outdoors:

Non-medical masks or face coverings (outdoors only) will be mandatory on Ski Wentworth property at all times. No exceptions except children under 2 or when exerting oneself skiing/riding/hiking.

Lift Tickets:

We anticipate we may have to limit daily lift ticket sales and require online lift ticket purchases on busy weekends to ensure safety of our staff and guests. This will not affect season pass holders. Season pass holders may have to sign in each visit, so we know you're here. Details on pre-purchase of lift tickets will be on our website.

Lift lines:

Line ups and corrals will be spaced out, so they may appear longer. Skiers/snowboarders are naturally spaced out 6 feet – the average length of adult skis. There will be additional space between the lines.

Face coverings will be mandatory in line ups and while riding the chairlift to ensure safety.

Riding the Lifts:

Face coverings mandatory while riding all lifts and in line ups.

Chairlift - families and groups will be able to load the lifts as usual. There will not be a singles line up - singles will load by themselves. No one will be forced to ride the chairlift with someone from outside their group or bubble.

T-Bar – will load singles or with your group member.

Magic Carpet – will load as usual, with spacing in the line up

Indoors:

This is going to be one of the biggest changes to ski season. With restrictions on indoor gatherings in place, there is no guarantee you will be able to access the lodge.

Come prepared to use your vehicle as your personal day lodge – come ready to ski. Put your boots on in your car.

A greeter will be monitoring the number of people entering and exiting the buildings. Please be respectful of capacity limitations and be kind to each other. There will be a designated entrance and exit for the lodge.

No day storage of personal belongings, bags or coolers. Cubbies in the lodge will be blocked off. Plan to keep your gear in your vehicle.

No outside food or personal belongings in the lodge or Duckys. Bag lunches will only be permitted in the new Greenhouse. (Jan. 4 - Greenhouse not open yet)

Doors to the lodge & rental shop will open half an hour before the lift starts loading at 8:30am. This is to give staff extra time to sanitize in the morning and for our greeters to be in place before we're open to the public. The lifts will load daily at 9am – weekends included. (No early weekend 8:30am start)

We ask everyone to be thoughtful and limit their time in the lodge/Duckys to ensure more people can warm up, use the washroom or grab a bite to eat. "Camping out" in the lodge just simply will not be an option this winter.

Washrooms will be open. However, due to building capacity restrictions, you may not be able to get inside to answer the call. With that in mind, we'll also have additional portable washrooms outdoors.

As per Nova Scotia public health guidelines, everyone indoors must wear a non-medical mask.

High touch surfaces and washrooms will receive enhanced level of cleaning and disinfecting.

Guest Services/Ticketing:

We have a new outdoor window for ticket purchases at the south end of the lodge.

Two new ticket kiosks will be located in the building with the red roof next to the Rental Shop. Look for the ticket kiosk sign.

Season passes: Want to avoid the line up? Send in your own photo to skiadmin@skiwentworth.ca. [Click here](#) for details.

Food Service:

Cafeteria will be open with a condensed menu to get you in and out faster with take out available. Line ups will adhere to social distancing guidelines.

Ducky's will be full table service only with limited capacity. Access from the deck only. There will be no access or exit from Ducky's to the lodge. Hours of operation: 11am-close.

Portable washrooms will be located at the bottom of the deck stairs on the highway side of the building. No outside food or personal belongings permitted in Ducky's. We'll follow guidelines set out by Restaurant Association of Nova Scotia and public health guidelines, including requiring contact tracing information.

If you have your own lunch, you're welcome to tailgate in the parking lot, or use one of our new outdoor areas.

A new common area at the base of the mountain will have a fire pit to warm up (coming soon!), picnic tables and BBQ when weather and conditions permit.

Ducky's deck will also have more frequent BBQ's.

Coming soon! A new ski in/ski out quick serve eating area will surprise and delight you. 'The Barn' is located at the bottom of the Orchard Terrain Park, accessible on foot, from Lower Chickadee or Lower Robins. Grab a quick coffee or hot chocolate, bowl of chili, sandwich or treat. An outdoor deck with picnic tables will welcome you. The Barn will be a licensed facility.

We'll have portable washrooms available around the property.

A new warming enclosure 'The Greenhouse' will be located at the bottom of the mountain. This will be a large spaced out area to warm up. Packed lunches/outside food will be allowed.

Retail:

Dave Wilsons Ski Shop will be open with limited number of customers at one time. Enhanced sanitizing and disinfecting protocols will be in place.

Repair:

Equipment drop off and pick up will be available with limited access to Dave Wilsons Ski Shop.

Seasonal Lockers:

Seasonal lockers will be available. However, there will be a maximum capacity for the two locker areas. A self-check in and out system will be in place. Social distancing guidelines in place. Ski Wentworth reserves the right to eliminate access to lockers if public health protocols are not followed.

Babysitting:

We will not be offering babysitting services

Snow School:

Most seasonal Snow School programs are a go with changes. Class size has been limited and staggered start times to enhance distancing. See Snow School brochure for details.

Tots on Skis will not be offered this season. We'll be offering private lessons only for kids under 10 years.

All private and Learn to Ski and Snowboard lessons will be by reservation only. Details to come. Please see our website for details.

Rentals:

We will be offering rental equipment. There will be maximum capacity for the Rental Shop, so space will be limited. You can try on rental boots in the ski shop, but be prepared to return your street shoes/boots to your car or the designated area in the new Greenhouse.

There will be a separate entrance and equipment return area.

Enhanced sanitizing procedures of all rental equipment are in place. All equipment will be sanitized and disinfected before its returned to the rental pool.