

# **Ski Wentworth 2021-22 Season – What to expect**

## **Updated: Dec. 22, 2021**

We had a very successful 2020-21 season with Covid protocols in place and this season will look and operate very much the same. We did it before – we can do it again! As per Nova Scotia public health protocols, anyone 12 years and over must be fully vaccinated to participate in non-essential activities such as skiing. We're looking forward to welcoming everyone back to enjoy outdoor activity and fresh air – in a place where you can feel like life is 'almost' normal.

Here is what to expect for the 2021-22 season. Of course, this is still evolving as conditions and public health guidelines update and change.

If you don't feel well – please stay home!

Maintain healthy habits everyday – wash your hands frequently, cover your mouth to cough or sneeze, stay 6 feet apart whenever possible and follow social distancing guidelines, wear a non-medical mask or face covering and stay home if you feel unwell.

### **Enhanced Sanitizing & Disinfecting:**

We have enhanced our sanitizing and disinfecting protocols. We have two electro-static cleaners to provide extra assurance.

### **Lift Tickets:**

There will be a limited number of lift tickets available daily based on lift capacity and for the health and safety of our staff and guests. Pre-purchase online lift tickets only. (This will not affect season pass holders.) Proof of vaccination and government issued ID will be required to redeem a lift ticket. You can redeem at the ticket kiosk, rental shop or inside the lodge. Once you have purchased your lift ticket, please display it prominently on your outerwear. This will be your 'pass' to not only ride the lift, but to enter buildings for the day without having to show your POV multiple times. There will be random POV checks for lift ticket holders as well as season pass holders.

### **Season Passes:**

New this season - season pass holders will receive an email to upload their photo and electronically sign a waiver. Your pass will be printed and ready for pick up at the main ticket office. Proof of full vaccination and valid ID are mandatory to receive your pass for those 12 and over. Please display your season pass prominently on your outerwear at all times. This will be your 'pass' to not only ride the lift, but to enter buildings smoothly and quickly without having to show your POV multiple times. There will be random POV checks for lift ticket holders as well as season pass holders.

### **Outdoors:**

Non-medical masks or face coverings will not be required outdoors (with a few exceptions), except when 6 foot distancing is not possible.

We do not anticipate requiring wearing a mask in the lift lines, because social distancing is possible.

*Exceptions: Snow School lesson and programs.* Masks will be required when taking a ski or snowboard lesson or snow school program. Masks will be required to be worn by instructors and participants in lessons and programs during the lesson, in lift lines and while riding the chair.

**Lift lines:**

Line ups and corrals will be spaced out, so they may appear longer. Skiers/snowboarders are naturally spaced out 6 feet – the average length of adult skis. There will be additional space between the lines.

**Riding the Lifts:**

To ensure social distancing, you will be required to ride the chairlift with your group or family bubble. There will not be a singles line up - singles will load by themselves. No one will be forced to ride the chairlift with someone from outside their group or bubble. *We ask that you pull up your mask as you load the chair, when social distancing is not possible.*

T-Bar – will load singles or with your group member.

Magic Carpet – will load as usual, with spacing in the line up

**Indoors:**

With restrictions again this season on indoor gatherings in place, there is no guarantee you will be able to access the lodge.

Come prepared to use your vehicle as your personal day lodge – come ready to ski. Put your boots on in your car.

A greeter will be monitoring the number of people entering and exiting the buildings. Please be respectful of capacity limitations and be kind to each other. There will be a designated entrance and exit for the lodge. If you have not purchased a lift ticket or are a season pass holder, you will be asked for POV at the entrance of the lodge and Ducky's.

No day storage of personal belongings, bags or coolers. Plan to keep your gear in your vehicle.

Cubbies for bag storage will be available in the Snow Dome, located between the lodge and rental shop.

No outside food or personal belongings in the lodge or Duckys. Bag lunches will only be permitted in the Snow Dome.

Doors to the lodge & rental shop will open half an hour before the lift starts loading at 8:30am. This is to give staff extra time to sanitize in the morning and for our greeters to be in place before we're open to the public. The lifts will load daily at 9am – weekends included. (No early weekend 8:30am start)

We ask everyone to be thoughtful and limit their time in the lodge/Duckys to ensure more people can warm up, use the washroom or grab a bite to eat. "Camping out" in the lodge just simply will not be an option this winter.

Washrooms will be open. However, due to building capacity restrictions, you may not be able to get inside to answer the call. With that in mind, we'll also have additional portable washrooms outdoors.

As per Nova Scotia public health guidelines, everyone indoors must wear a non-medical mask.

High touch surfaces and washrooms will receive enhanced level of cleaning and disinfecting.

**Guest Services/Ticketing:**

Ticket kiosks are located in the building with the red roof next to the Rental Shop. Look for the ticket kiosk sign. Online lift ticket purchases can also be redeemed at the rental shop or in the main lodge.

**Food Service:**

**Cafeteria** will be open with seated service in the main lodge and with take out available. Line ups will adhere to social distancing guidelines.

**Ducky's** will be full table service only with limited capacity. Hours of operation: 11am-close.

If you have your own lunch, you're welcome to tailgate in the parking lot, or use one of our new outdoor areas.

A common area at the base of the mountain has a fire pit to warm up, picnic tables and BBQ when weather and conditions permit.

**The Barn:** Our ski in/ski out quick serve eating area is located at the bottom of the Orchard Terrain Park, accessible on foot, from Lower Chickadee or Lower Robins. Grab a quick coffee or hot chocolate, bowl of chili, sandwich or treat. An outdoor deck with picnic tables will welcome you. The Barn is a licensed facility. POV is mandatory to enter The Barn licensed area.

Portable washrooms are located around the property.

**The Snow Dome:** A warming enclosure the Snow Dome is located at the bottom of the mountain. This will be a large spaced out area to warm up. Packed lunches/outside food will be allowed.

**Retail:**

Dave Wilsons Ski Shop will be open with limited number of customers at one time. Enhanced sanitizing and disinfecting protocols will be in place.

**Repair:**

Equipment drop off and pick up will be available with limited access to Dave Wilsons Ski Shop. A new window allows for easy drop off/pick up without coming indoors. We have new Wintersteiger ski and snowboard tuning equipment.

**Seasonal Lockers:**

Seasonal lockers will be available. However, there will be a maximum capacity for the two locker areas.

A self-check in and out system will be in place. Social distancing guidelines in place. Ski Wentworth reserves the right to eliminate access to lockers if public health protocols are not followed.

**Babysitting:**

We will not be offering babysitting services

**Snow School:**

Seasonal Snow School programs will be basically the same as last season. Class size has been limited and staggered start times to enhance distancing. See Snow School brochure for details.

Tots on Skis will not be offered this season. We'll be offering private lessons only for kids under 10 years.

All private and Learn to Ski and Snowboard lessons will be by online reservation only. Please see our website for details.

Masks are mandatory during lessons, lift lines and riding the lifts.

**Rentals:**

We will be offering rental equipment. There will be maximum capacity for the Rental Shop, so space will be limited. You can try on rental boots in the rental shop, but be prepared to return your street shoes/boots to your car or the designated area in the Snow Dome.

There is a separate entrance and equipment return area.

Enhanced sanitizing procedures of all rental equipment are in place.